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|  | 🞂Jose “Andre” Soliz1116 E. Lafayette, Mexico MO 65265Phone: (314) 282 - 5556E-mail: andresoliz27@gmail.com **Preferred Technologies*** Microsoft SQL Analytics Stack (SQL, SSIS, SSRS, SSAS, DAX, PowerBI)
* Tableau
* Microsoft SQL Server Administration (T-SQL, Job Scheduler, Profiler, Integration Services, etc…)
* VB.Net (Windows Forms, Web Forms, IIS, Master Pages, Ajax, etc…)
* PowerShell / Python / R / Javascript (JQuery, JQuery UI)
* Foundry / Snowflake / Spark / Salesforce.com (SOQL, CLIq & Apex data loader)
* Visual Basic for Applications (Microsoft Access, Excel, Outlook)
* VB Script (WMI Queries, LDAP Queries, WinRM, etc…)

**Experience**Bank of America Merchant Services / FiservApril 2013 – Present / 8 years 9 monthsData Scientist – Merchant Joint Venture and Acquirer Processing (June 2020 – Present / 1 year)Fiserv (255 Fiserv Drive, Brookfield, WI 53045)AVP Manager Enterprise Services (April 2020 – June 2020 / 3 months)Bank of America Merchant Services(150 North College Street, 15th Floor, Charlotte, North Carolina 28255)Sr Data Analyst-Information Mgt (April 2018 – April 2020 / 2 years)Bank of America Merchant Services(150 North College Street, 15th Floor, Charlotte, North Carolina 28255)AVP Manager Business Information (July 2015 – March 2018 / 2 years 9 months)Bank of America Merchant Services(150 North College Street, 15th Floor, Charlotte, North Carolina 28255)Manager Business Information (April 2014 – June 2015 / 1 year 3 months)Bank of America Merchant Services(150 North College Street, 15th Floor, Charlotte, North Carolina 28255)Sr. Business Information Analyst (April 2013 – March 2014 / 1 year)Bank of America Merchant Services(150 North College Street, 15th Floor, Charlotte, North Carolina 28255)* Business Knowledge - Financial Data (MODS data warehouse, Interchange, Chargebacks, Sales, Revenues, Expenses), Salesforce sales pipeline process
* Enterprise support - Finance, Client Managed, Small Business, Integrated Payments Services Org, Client Services, Legal/Risk, Information Management
* Creator/maintainer of the Business Review Web Application used by Client Business Review Development Team for automation of business review documents consumed by client managed org
* Creator/maintainer of the Quality Monitoring Tool used by various teams for UDAAP adherence and scoring of calls/emails to identify coaching opportunities. Provides an admin console, reporting area and quality forms.
* Producer of the weekly In Month Sales Forecast consumed by the broader BANA finance organization
* Creator/maintainer of the Franchise P&L report which provides visibility to financial performance/cost structures of franchise clients allowing leaders to improve performance of the portfolio
* Creator/maintainer of the SharePoint BI Portal. This site serves as the gateway to various SQL Server Reporting Services and web based reports.
* Creator of the Voltage Web API, enabling conversion of non-compliant reports, due to data-at-rest policies, to web based reports allowing secure audit and encryption capabilities.
* Creator/maintainer of the Senior Client Relationship Specialists tool. This is a CMS used by the senior client relationship specialists retention team to manage their portfolio.
* Creator/Maintainer of the small business attrition model, a python/tableau based framework for training and evaluating machine learning models in a rapid manner
* Key support role in dissolution of Bank of America Merchant Services – assisted with merchant portfolio split and conversion of Bank of America from partner to client

**Experience Continued…**Systems Administrator (August 2012 – April 2013)Soft Surroundings(1100 N. Lindbergh, St. Louis MO 63132)* Develop SSRS reports for Help Desk analytics; Giving managers the ability to see where employee time is being spent and giving employees a chance to be proactive on common issues via trend analysis
* Enhanced Request Tracker by creating an external ticket submission page and implementing KPI’s and service level agreement monitoring - IIS, VB.Net and the REST API
* Create Help Desk tools utilizing VB.Net allowing end users to manage Active Directory accounts via a simplified UI – complete with software versioning and remote disable capabilities
* Automation of repeated tasks such as hardware/software auditing and updating the company directory using Active Directory Objects, PowerShell, SQL Server and VB script
* Support retail POS systems using SQL Server 2008 R2 as the backend database in a ‘master/slave’ configuration spread across multiple virtual machines per store
* Enhance Active Directory UI utilizing VB script and ADSI linked servers via SQL Server; giving Domain Admins the ability to track users and their network locations throughout the company
* Migrate Microsoft Dynamics Great Plains user accounts, core and company databases to a new SQL Server
* Monitor/Penetration testing of the company email server via bash scripting and flat file exports for SQL analysis
* Responsible for the maintenance of the company portal – software upgrades, server maintenance, PHP modifications (UI/functionality changes and additions), account moderation

Logistics Analyst (June 2011 – August 2012)Home Depot / Home Decorators Collection(4665 East Liberty, Mexico MO 65265)* Microsoft SQL Server administration
* Database architect – Migrated the production database server in Hagerstown MD to Austin TX while cleaning existing code and developing new table structures, views, relationships and procedures
* SQL Server Reporting Services
	+ Develop reports and provide automation for delivery via file share (UNC path), FTP, E-Mail, etc.
	+ Setup report (data) models for end users; providing drag-and-drop self-service reporting for those lacking Microsoft SQL Server/Microsoft Access abilities
	+ Monitor the reporting server database via T-SQL queries in an effort to phase out unused reports
* SQL Server Integration Services - Develop and deploy ETL type data collection from numerous data sources with a focus on automation
* Data mining across various platforms including UniVerse, AS400 (DB2), Microsoft SQL Server, Microsoft Access and reporting suites such as Epiphany and MicroStrategy
* Leveraged 3rd party API’s such as SoftwareFX CharFX for various projects
* Work with software vendors to troubleshoot issues such as memory leaks in ODBC drivers
* Documented heavily various projects and workflows as well as detailed comments in code

IT Coordinator (December 2006 – May 2011)Home Decorators Collection / Home Depot Direct (4665 East Liberty / 5701 East Liberty, Mexico MO 65265)* Develop custom Microsoft SQL Server / Microsoft Access applications for various purposes within the

warehouse such as productivity tracking, freight auditing, and package tracking* Develop web pages using IIS, SQL Server, and ASP.NET for reporting purposes. Implement WIKI’s for

training purposes* Create user manuals and project documentation for various operations
* Provide technical support for 2 facilities. Totaling 800,000 square feet and 400 users.
* Responsible for the day to day IT Budget and Capital Expenditures in excess of $300,000
* Maintain various servers – Novell, DHCP, DNS, Email, SQL Server, IIS, Connect Ship (UPS)
* Repair and maintenance of PC’s, printers, monitors, scanners and various devices throughout the Warehouses
* Responsible for the creation and maintenance of users in enterprise environments consisting of Novell,

Windows, HP-UX, Linux - SUSE/Redhat/Debian/Ubuntu* Create and manage user email accounts and distribution lists via Console One
* Manage the physical network as well as logical, this includes:
	+ Installing new network equipment to interface with the LAN as well as WAN – routers, switches,

wireless access points, security appliances, firewall, wireless bridges, VOIP switches* + Monitor network performance and adjust/upgrade equipment when necessary
	+ Running new lines, termination included – Ethernet, Fiber, Telephone, Coax

EducationFresno State University (1999 - 2000)(Fresno, CA)* Entrepreneurial Leadership / Business

Fresno City College (1999 - 2001)(Fresno, CA)* Network Administration / CCNA

Center for Advanced Research and Technology (1999 - 2001)(Clovis, CA)* 3 Semesters CCNA

George M. DeWolf High School (Graduated 2001)(Fresno, CA)* Senior Class President
* Advance to College Program
* Center for Advanced Research and Technology Pilot Program
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