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Lafayette, Mexico MO 65265  Phone: (314) 282 - 5556  E-mail: andresoliz27@gmail.com  **Preferred Technologies**   * Microsoft SQL Analytics Stack (SQL, SSIS, SSRS, SSAS, DAX, PowerBI) * Tableau * Microsoft SQL Server Administration (T-SQL, Job Scheduler, Profiler, Integration Services, etc…) * VB.Net (Windows Forms, Web Forms, IIS, Master Pages, Ajax, etc…) * PowerShell / Python / R / Javascript (JQuery, JQuery UI) * Foundry / Snowflake / Spark / Salesforce.com (SOQL, CLIq & Apex data loader) * Visual Basic for Applications (Microsoft Access, Excel, Outlook) * VB Script (WMI Queries, LDAP Queries, WinRM, etc…)   **Experience**  Bank of America Merchant Services / Fiserv  April 2013 – Present / 8 years 9 months  Data Scientist – Merchant Joint Venture and Acquirer Processing  (June 2020 – Present / 1 year)  Fiserv (255 Fiserv Drive, Brookfield, WI 53045)  AVP Manager Enterprise Services (April 2020 – June 2020 / 3 months)  Bank of America Merchant Services  (150 North College Street, 15th Floor, Charlotte, North Carolina 28255)  Sr Data Analyst-Information Mgt (April 2018 – April 2020 / 2 years)  Bank of America Merchant Services  (150 North College Street, 15th Floor, Charlotte, North Carolina 28255)  AVP Manager Business Information (July 2015 – March 2018 / 2 years 9 months)  Bank of America Merchant Services  (150 North College Street, 15th Floor, Charlotte, North Carolina 28255)  Manager Business Information (April 2014 – June 2015 / 1 year 3 months)  Bank of America Merchant Services  (150 North College Street, 15th Floor, Charlotte, North Carolina 28255)  Sr. Business Information Analyst (April 2013 – March 2014 / 1 year)  Bank of America Merchant Services  (150 North College Street, 15th Floor, Charlotte, North Carolina 28255)   * Business Knowledge - Financial Data (MODS data warehouse, Interchange, Chargebacks, Sales, Revenues, Expenses), Salesforce sales pipeline process * Enterprise support - Finance, Client Managed, Small Business, Integrated Payments Services Org, Client Services, Legal/Risk, Information Management * Creator/maintainer of the Business Review Web Application used by Client Business Review Development Team for automation of business review documents consumed by client managed org * Creator/maintainer of the Quality Monitoring Tool used by various teams for UDAAP adherence and scoring of calls/emails to identify coaching opportunities. Provides an admin console, reporting area and quality forms. * Producer of the weekly In Month Sales Forecast consumed by the broader BANA finance organization * Creator/maintainer of the Franchise P&L report which provides visibility to financial performance/cost structures of franchise clients allowing leaders to improve performance of the portfolio * Creator/maintainer of the SharePoint BI Portal. This site serves as the gateway to various SQL Server Reporting Services and web based reports. * Creator of the Voltage Web API, enabling conversion of non-compliant reports, due to data-at-rest policies, to web based reports allowing secure audit and encryption capabilities. * Creator/maintainer of the Senior Client Relationship Specialists tool. This is a CMS used by the senior client relationship specialists retention team to manage their portfolio. * Creator/Maintainer of the small business attrition model, a python/tableau based framework for training and evaluating machine learning models in a rapid manner * Key support role in dissolution of Bank of America Merchant Services – assisted with merchant portfolio split and conversion of Bank of America from partner to client   **Experience Continued…**  Systems Administrator (August 2012 – April 2013)  Soft Surroundings  (1100 N. Lindbergh, St. Louis MO 63132)   * Develop SSRS reports for Help Desk analytics; Giving managers the ability to see where employee time is being spent and giving employees a chance to be proactive on common issues via trend analysis * Enhanced Request Tracker by creating an external ticket submission page and implementing KPI’s and service level agreement monitoring - IIS, VB.Net and the REST API * Create Help Desk tools utilizing VB.Net allowing end users to manage Active Directory accounts via a simplified UI – complete with software versioning and remote disable capabilities * Automation of repeated tasks such as hardware/software auditing and updating the company directory using Active Directory Objects, PowerShell, SQL Server and VB script * Support retail POS systems using SQL Server 2008 R2 as the backend database in a ‘master/slave’ configuration spread across multiple virtual machines per store * Enhance Active Directory UI utilizing VB script and ADSI linked servers via SQL Server; giving Domain Admins the ability to track users and their network locations throughout the company * Migrate Microsoft Dynamics Great Plains user accounts, core and company databases to a new SQL Server * Monitor/Penetration testing of the company email server via bash scripting and flat file exports for SQL analysis * Responsible for the maintenance of the company portal – software upgrades, server maintenance, PHP modifications (UI/functionality changes and additions), account moderation   Logistics Analyst (June 2011 – August 2012)  Home Depot / Home Decorators Collection  (4665 East Liberty, Mexico MO 65265)   * Microsoft SQL Server administration * Database architect – Migrated the production database server in Hagerstown MD to Austin TX while cleaning existing code and developing new table structures, views, relationships and procedures * SQL Server Reporting Services   + Develop reports and provide automation for delivery via file share (UNC path), FTP, E-Mail, etc.   + Setup report (data) models for end users; providing drag-and-drop self-service reporting for those lacking Microsoft SQL Server/Microsoft Access abilities   + Monitor the reporting server database via T-SQL queries in an effort to phase out unused reports * SQL Server Integration Services - Develop and deploy ETL type data collection from numerous data sources with a focus on automation * Data mining across various platforms including UniVerse, AS400 (DB2), Microsoft SQL Server, Microsoft Access and reporting suites such as Epiphany and MicroStrategy * Leveraged 3rd party API’s such as SoftwareFX CharFX for various projects * Work with software vendors to troubleshoot issues such as memory leaks in ODBC drivers * Documented heavily various projects and workflows as well as detailed comments in code   IT Coordinator (December 2006 – May 2011)  Home Decorators Collection / Home Depot Direct  (4665 East Liberty / 5701 East Liberty, Mexico MO 65265)   * Develop custom Microsoft SQL Server / Microsoft Access applications for various purposes within the   warehouse such as productivity tracking, freight auditing, and package tracking   * Develop web pages using IIS, SQL Server, and ASP.NET for reporting purposes. Implement WIKI’s for   training purposes   * Create user manuals and project documentation for various operations * Provide technical support for 2 facilities. Totaling 800,000 square feet and 400 users. * Responsible for the day to day IT Budget and Capital Expenditures in excess of $300,000 * Maintain various servers – Novell, DHCP, DNS, Email, SQL Server, IIS, Connect Ship (UPS) * Repair and maintenance of PC’s, printers, monitors, scanners and various devices throughout the Warehouses * Responsible for the creation and maintenance of users in enterprise environments consisting of Novell,   Windows, HP-UX, Linux - SUSE/Redhat/Debian/Ubuntu   * Create and manage user email accounts and distribution lists via Console One * Manage the physical network as well as logical, this includes:   + Installing new network equipment to interface with the LAN as well as WAN – routers, switches,   wireless access points, security appliances, firewall, wireless bridges, VOIP switches   * + Monitor network performance and adjust/upgrade equipment when necessary   + Running new lines, termination included – Ethernet, Fiber, Telephone, Coax   Education  Fresno State University (1999 - 2000)  (Fresno, CA)   * Entrepreneurial Leadership / Business   Fresno City College (1999 - 2001)  (Fresno, CA)   * Network Administration / CCNA   Center for Advanced Research and Technology (1999 - 2001)  (Clovis, CA)   * 3 Semesters CCNA   George M. DeWolf High School (Graduated 2001) (Fresno, CA)   * Senior Class President * Advance to College Program * Center for Advanced Research and Technology Pilot Program |